



Health Care

How to Become a DVA Health Provider

Overview

This Factsheet describes who can provide health care services to entitled persons under Department of Veterans' Affairs (DVA) arrangements. It provides information on:

- who can become a DVA health provider;
- how to register as a DVA provider; and
- how veterans can access your services.

Who can become a DVA health provider?

If you are a:

- chiropractor
- clinical counsellor
- clinical psychologist
- dentist
- dental specialist
- diabetes educator
- dietitian
- exercise physiologist
- footwear prescriber
- general practitioner
- medical specialist
- neuropsychologist
- occupational therapist
- optometrist
- orthoptist
- osteopath
- physiotherapist
- podiatrist
- psychologist
- social worker
- speech pathologist

you may provide health care services to entitled persons if you are currently registered with Medicare Australia under the Medicare Scheme.

How do I become a registered DVA provider?

To become a registered DVA provider you need to:

- register with Medicare Australia; and
- complete a DVA Recipient Created Tax Invoice (RCTI).

Please visit the Medicare Australia website to download and complete the relevant application for a Medicare provider/registration number form at:

<http://www.medicareaustralia.gov.au/provider/business/apply/index.jsp>

You may also contact Medicare Australia on 132 150.

If you are not registered for GST, you will need to advise Medicare Australia of this on 1800 653 629. Failure to supply your GST information will result in a rejection of your claims by Medicare Australia.

If you are already registered with Medicare Australia, you still need to complete the RCTI form for DVA.

The RCTI form, and instructions on how to complete this form, are available from the DVA website: www.dva.gov.au/health/provider/provider.htm.

Once completed, please return this form to:

GST Program
GPO Box 2956
ADELAIDE SA 5001

Health services must be provided in accordance with DVA's *Notes for Providers*, and will be paid in accordance with DVA's *Schedule of Fees*. These documents can be downloaded from the DVA website at the address above.

How do entitled persons get access my service?

If you are a Local Medical Officer (LMO) or General Practitioner (GP), an entitled person can access your services by making an appointment with you.

If you are an allied health provider, an entitled person must be referred to you by one of the following:

- a Local Medical Officer (LMO);
- a General Practitioner;
- a medical specialist;
- a hospital discharge planner; or
- an allied health provider of the same profession with a current referral.

A referral remains active for twelve months from the date of referral. Referral dates cannot overlap from one twelve month period to the next. An ongoing referral can be provided in certain circumstances for patients with a chronic condition.

How to Become a DVA Health Provider, *continued*

What if I work from more than one practice?

If you work from more than one practice you will need a provider number for each location.

Can I link provider numbers?

If you are a member of a group practice, provider numbers can be linked to allow accounts to be paid to the practice's principal member or a company. You will need to contact Medicare Australia on 132 150 to arrange this.

Can I use a locum?

You can use a locum but it is your responsibility to ensure that the locum is made aware of the procedures and conditions for treating veterans, and is provided with a copy of the *Notes for Providers*.

Other Factsheets

For more information refer to the specific Factsheet for your provider type.

More information

If you need more information about this topic, contact DVA. All DVA Factsheets are available from DVA offices, and on the DVA website at www.dva.gov.au.

Health Providers

- Metro 1300 550 457
- Non-metro 1800 550 457

Transport Bookings

- Metro 1300 550 455
- Non-metro 1800 550 455

Veterans' Affairs Pharmaceutical

Advisory Centre (VAPAC)

1800 552 580

General Enquiries (Veterans Only)

133 254

Use a normal landline phone if you can. Mobile phone calls may cost you more.

You can send an email to DVA at: generalenquiries@dva.gov.au.